



Hospice Care



## Update your family and friends without repeated phone calls.

At Visiting Nurse Service of New York Hospice Care, our goal is to promote comfort and quality of life by providing the best medical, emotional, and spiritual care. We provide the support needed by our patients, their families and friends to make it through a very difficult time. To that end, we offer you your own CarePage, a private, personalized web page that's specially designed to make it easy for you to update family and friends about your loved one's condition — and for family and friends to provide comfort and support.

A free service from [VNSNY Hospice Care](#), your CarePage enables you to post and share news when it's right for you. Everyone is automatically e-mailed when you post a new update. You'll keep everyone in the loop and spend less time on the phone.

### What family members are saying about CarePages....

"...an invaluable source of comfort and support."

— Cheryl

"Our son's CarePage was a Godsend."

— Lindsay



### Receive support from family and friends

- ✓ Your CarePage will also allow family and friends to send messages of support and encouragement, giving hope and strength.
- ✓ Keep in touch during and after hospice care.
- ✓ Your CarePage doesn't have an end date. Your loved one's CarePage will be posted for as long as you like.

### Communicate about VNSNY Hospice Care Staff

- ✓ Your CarePage will also allow you to recognize and appreciate staff by sending a thank-you through your CarePage.

# Your CarePage brings family and friends close — when you most need them.

Your CarePage lets you keep in touch with family and friends during and after **VNSNY Hospice Care**. Fully secure, password protected, your CarePage complies with all patient privacy regulations.

Administer text, post pictures, and invite visitors using Manager Tools

Update friends and family on your loved one's condition

Access helpful online tips

Want to recognize your Hospice staff for providing outstanding care?

Visitors get information through special VNS Hospice Care links

Post up to 16 pictures with captions

Friends and family can post messages of support and encouragement using the Message Board

The screenshot shows a web browser displaying a CarePage for a user named MamiLoia. The page has a header with the VNSNY Hospice Care logo and navigation links. Below the header, there's a navigation bar with options like 'Home', 'Updates', 'Messages', 'About Patient', and 'Photo Gallery'. The main content area is titled 'Welcome to MamiLoia' and contains several sections: 'Latest Updates' with a post about a doctor's visit, 'Photo Gallery' with two photos, and 'Care Compliment' for a hospice team member. There are also links for 'My Community', 'About MamiLoia', and 'Invite Others'. The page footer contains a disclaimer and contact information.

## It's easy to create a CarePage. Just follow these three steps.

Setting up a CarePage is so easy, it can be done in less than 10 minutes.

To get started, just follow these three steps:

- 1 Go to our **VNSNY Hospice Care** website: <http://www.vnsny.org/hospice>
- 2 Click on the **CarePages** section on the right hand side of the page.
- 3 Register and then follow the steps on the site.

Questions? Having difficulty setting up your CarePage?

Please call CarePages at 1-888-852-5521 and we'll guide you through the process.

