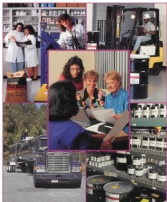


C I B A P O L Y M E R S
At Your Service



ciba

CIBA POLYMERS A COMMITMENT TO CUSTOMERS

Service

Customer Service at Ciba Polymers means that we are here for you. This is particularly true now that we have reorganized and created specialized customer service groups — one exclusively for our Coating Systems customers and one for our Matrix Systems customers. So now, more than ever, let us prove to you our commitment to exceeding expectations through our professional service.



A commitment to on-time delivery



A commitment to technical innovation

Innovation

Partnerships and technical innovations in Coating and Matrix systems, which begin in our modern, world-class laboratories in Brewster, NY, continue to allow Ciba Polymers to deliver products that offer our customers problem solutions and higher performance in epoxy and hardener technology.

Call us at

1-800-879-CIBA (2422) for Coating Systems or
1-800-351-CIBA (2422) for Matrix Systems to:

- Place orders for Available® Epoxy Resins and Hardeners
- Obtain the latest product literature
- Get copies of our MSDSs
- Order product samples

Speak to your representative during regular business hours, 9:00 a.m. – 5:00 p.m. Eastern Time, or leave a personal PhoneMail message after business hours.



A commitment to meeting customer needs

CIBA POLYMERS MATRIX SYSTEMS CUSTOMER SERVICE DEPARTMENT At Your Service



Your Ciba Polymers Customer Service Representative is:

A COMMITMENT TO PROVIDING QUALITY PRODUCTS



Ciba Polymers advanced polymer manufacturing units, process development facilities and pilot plant in Missouri, Michigan, are just part of the resources continuously being customer driven technologies from the lab to production and focus you as quickly as possible. Ciba's Missouri Site is at 8000 Shaw facility.

Ciba Polymers
Ciba Corp. Corporation
281 Florida Lane
Brewster, NY 10809
1-800-273-1900

Customer Service
Coating Systems 1-800-879-3423
Matrix Systems 1-800-361-2422
Fax (914) 785-3574