

Finding critical information  
about problems in your  
supply chain should be  
easier than this!



## When Things Don't Go As Planned



Like a needle in a haystack, the information you need to solve production, distribution, and supply chain problems is usually buried among stacks of messages, reports and data.

Frontec's Intelligent Messaging technology finds the critical information in your key business processes — schedule variances, production changes, delivery and shipping glitches — and sends it to the right people, at the right time, enabling them to take immediate corrective action.

## Frontec Delivers Vital Information Before Problems Become Crises

Intelligent Messaging Solutions compare and identify any important variation between planned and actual performance as it happens — in the shipping process, in production, in accounting or in inventory control. Then they immediately trigger alert messages to the appropriate people before a problem becomes a disaster.

## Important Events Get Attention—Fast!

Intelligent Messaging Solutions deliver alerts, alarms and notifications to you and your people in a manner that assures they get maximum attention — E-mail, pager, fax or Notes®.

Alert criteria are entirely flexible — you determine the information you need, how you would like it delivered, and when you want to receive it.

## Intelligent Messaging Solutions Save Time And Money By:

### Increasing Reaction Time For Better Decision Making

Just a few minutes can make the difference between a good decision and a bad one, between making money and losing money. Intelligent Messaging Solutions identify high impact events and inform key decision-makers in time to keep more options open and improve the quality of decisions.

### Improving On-Time Performance

Intelligent Messaging gives you the ability to accurately plan, closely monitor and meet tight production schedules, by enabling your managers to focus on key information that compares planned and actual performance, allowing them to accelerate operations and reduce time requirements.

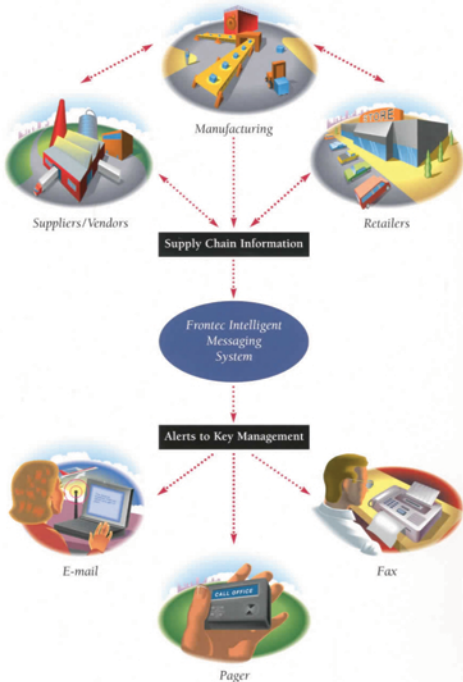
### Achieving Quick And Cost Effective Change

Intelligent Messaging helps you respond quickly and effectively to the continuous need to re-engineer business processes to meet competitive pressures or changing market and financial conditions. Our solutions protect your investment in your current applications by working with them, not replacing them.

## Frontec finds the needle before you get stuck!



# The Intelligent Messaging Process



## Reducing Time-To-Benefit For New Applications

Implementing new business processes often involves long delays and costly changes to existing systems. Frontec Intelligent Messaging Solutions work with your existing applications to speed transition and reduce the time it takes to benefit from new business processes.

## Typical Applications

These are examples of how Frontec's Intelligent Messaging technology has

## Electronic Components Distributor

The company invoice processing system was taking too long to recognize and pay invoices causing it to lose early-payment discounts. An Intelligent Messaging Solution used E-mail and EDI to automate and accelerate the process, and reduce clerical handling, saving almost \$2 million in the first year.

## A Global Market Leader

Frontec has been implementing advanced messaging applications world-wide for

**Yes,** I'd like to learn more about how Frontec Intelligent Messaging Solutions can get me the critical information I need immediately.

1. For more information, call the representative on the attached card or 203-977-7100  
OR
2. E-mail your request to: [info@frontec.com](mailto:info@frontec.com)  
OR
3. Fax this card to: 203-977-7134

Name \_\_\_\_\_

Company \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

### **Reducing Time-To-Benefit For New Applications**

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### **Typical Applications**

These are examples of how Frontec's Intelligent Messaging technology has been successfully applied.

#### **Multi-Store Retailer**

An extensive EDI system could not inform a multi-store chain whether orders were complete and on time. Without changing the existing system, an Intelligent Messaging Solution was installed to compare purchase orders and advance shipping notices. Late shipments and incomplete orders triggered notifications to key people in time to avoid "stock-outs" and millions in lost sales.

#### **Pharmaceutical Manufacturer**

Variance data on quality control wasn't getting to production managers fast enough for them to take corrective action. An Intelligent Messaging Solution now identifies and analyzes critical production data and notifies managers in time to reduce defects and rejects, and save hundreds of thousands of dollars.

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### **A Global Market Leader**

Frontec has been implementing advanced messaging applications world-wide for over fifteen years. Our experience and expertise with supply chain management, logistics, manufacturing, distribution and transportation has been utilized to develop solutions in over 1,700 locations.

### **A Rapid Return On Investment**

Typically, the installation of a Frontec Intelligent Messaging Solution pays for itself within 6 to 12 months. Use the attached business card to contact us today or fax the attached reply card and we'll show you how you can put our solutions to work in your business.

### **A Global Market Leader**





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The Global Leader in Intelligent Messaging